

USAG STUTTGART TAXI PROCEDURES FOR STUTTGART INSTALLATIONS

As of 13 April 2009

Purpose: To provide information on how to get a taxi for USAG Stuttgart installations.

Taxi Companies: There are two authorized taxi companies currently servicing U.S. installations in Stuttgart, and they are authorized to go to specific posts/kasernes.

If you want a taxi TO PICK YOU UP from:

- 1) **Panzer Kaserne, Panzer Housing or Patch Barracks**, call **Taxi Zentrale Boeblingen: 07031-19410**
- 2) **Stuttgart Army Airfield, Kelley, Patch, or Robinson Barracks**, call **Taxi Zentrale 8 x 8: 0711- 88888888**

If you wish to get picked up **from off-post** and taken to an installation, you can call either company.

Procedures for Requesting a Taxi:

- Call the Taxi company
- Tell the taxi dispatcher you need a taxi driver “**WITH A U.S. INSTALLATION PASS**” (Make this clear several times; this is critical. This is the “keyword”; if the driver does not have a pass, he will not be allowed on post.)
- **Specify your Pick-up Point** (Just saying Panzer is not enough – clearly indicate Panzer Kaserne or Panzer Housing, Patch Barracks, Kelley Barracks, etc, AND give a building number)
- Give your name
- Give your phone number (Cell phone preferred)
- Specify the time of pick-up (Preferably in advance)
- Specify number of passengers (**see note)
- Specify Destination

**** NOTE:** If you are traveling to the airport, report how much luggage you will take, or if you have a child stroller - this will determine size of vehicle sent to you. Taxi Zentrale Boeblingen has seats that raise for young age children to meet the standards - smaller children ride in the back with parent. However, for both companies, if you have infants, you will need to bring your own child's car “carrier” safety seat.

Administrative notes

- All taxis (100%) will be searched upon arrival at the installation Access Control Point (ACP), even with US ID cardholders as passengers.
- Taxi drivers without installation passes **CANNOT** be signed in to any USAG Stuttgart installation.

Comments: For comments, complaints, or kudos concerning the taxi services, please e-mail a comment to the Stuttgart Interactive Customer Evaluation (ICE) site at:

http://ice.disa.mil/index.cfm?fa=site&site_id=44 or call DSN 431-3462/3463 or 0162-297-5322.

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